

SSI/SSDI Outreach, Access & Recovery (SOAR) Expansion Presentation Summary

November 12, 2019

1. Overview – Dennis Plummer, CEO, Heading Home
 - a. What is SOAR
 - i. Acronym
 - ii. Previous difficulties for clients
 - iii. Expedited eligibility
 - b. NM Success Rate
 - i. Handouts #1 and #2
 - ii. Brings federal dollars into NM
 - c. Challenges
 - i. Limited to certain programs and seldom used for children
2. Reason Behind NM Success – Teddi Rivera, SOAR Specialist, Heading Home
 - a. Although trained, social workers did not have time
 - b. Dedicated and paid specialists are key
 - c. SOAR values
 - d. Examples of success/impact
 - e. Example of challenge
3. Future – Hank Hughes, Exec. Director, NM Coalition to End Homelessness
 - a. Fits into statewide solution for homelessness
 1. Network with one SOAR hotline
 2. Access, regardless of program/agency association
 - b. First five focus regions
 - i. Farmington/Taos
 - ii. Las Vegas
 - iii. Santa Fe/Albuquerque
 - iv. Grants/Gallup
 - v. Las Cruces
 - c. \$750,000 would serve 720 clients
 - d. Model for funding still under consideration. Could be:
 - i. Recurring and presented either in the governor's budget, or introduced as a bill
 - ii. One-time funding that would diminish and get replaced through repayment structure
 - iii. A mix of the two, with recurring funds for basic operational costs and one-time funding to establish the system