

#### DELIVERING MORE

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# Overview: Neurosurgery Residency Accreditation Withdrawal

- Dr. Fair will speak to details leading up to withdrawal and plans going forward
- •Dr. Richards will speak in reference to the continuity of clinical affairs



#### Dr. Joanna Fair

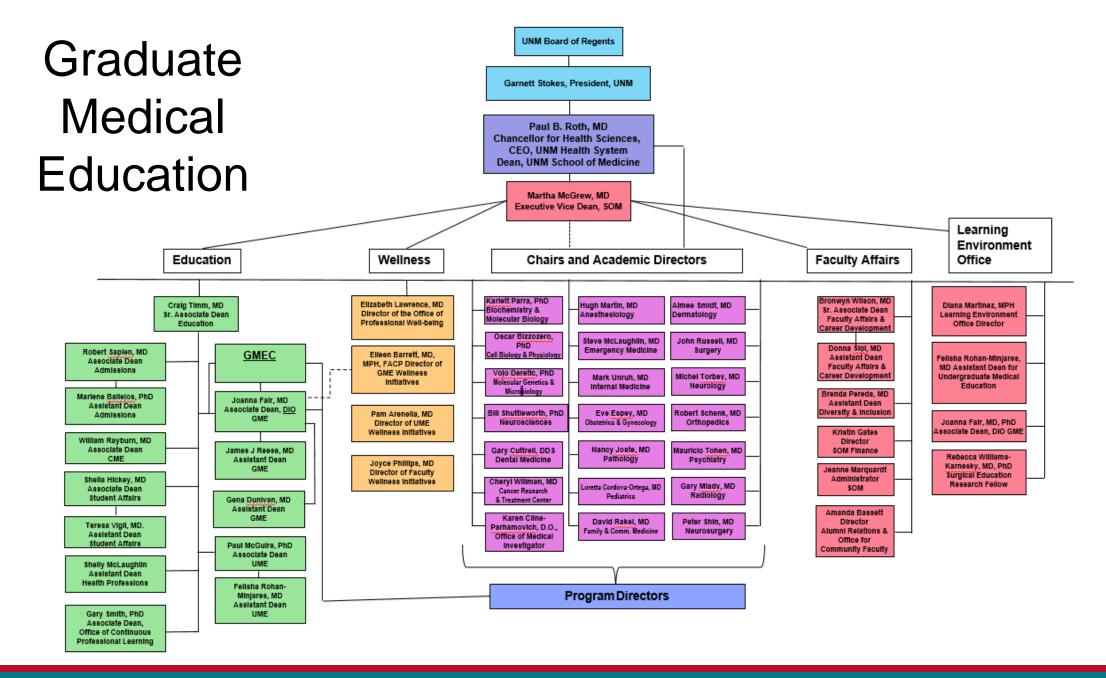
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#### Medical Education

 University Medical School (MD) GME- Residency GME- Fellowship Clinical Practice

Accreditation Council for Graduate Medical Education (ACGME)







#### GME: Key Components and Process

RC



DIO



**GMEC** 



Program Director

- •Accreditation Council for Graduate Medical Education (ACGME)-Each UNM residency and fellowship program is accredited by the ACGME
- •Review Committee (RC) = One of many ACGME committees that set accreditation standards (requirements) and evaluate institutions or programs to assess their compliance with requirements
  - ➤ Each year, every ACGME-accredited program and institution are reviewed by their specialty-specific or institutional Review Committee
- •Designated Institutional Official (DIO) = The person in a Sponsoring Institution (e.g., UNM) with authority and responsibility for all that institution's ACGME-accredited programs
- •Graduate Medical Education Committee (GMEC) = The institution's committee (made up of program directors, residents, hospital representatives) also responsible for the institution's programs
- Program Director- The individual designated with authority and accountability for the operation of a residency/fellowship program



## Neurosurgery Residency Program

#### **Chronology:**

- May 2018- ACGME survey results received
- August 2018- ACGME provides copy of complaint received from Residents
  - DIO, Program Director, and institution work on response to concerns
- •August 2018- Chair agrees to retire effective Dec 31, 2018
- December 2018- Accreditation Council for Graduate Medical Education (ACGME) residency site visit
- January 2019- Neurosurgery Interim Chair appointed
- February 2019- Probationary Accreditation of the residency program
  - 14 citations; revised and continued an aggressive action plan
- •March 2019- Replaced Neurosurgery Program Director with a New Program Director
- •June 2019- Second ACGME Neurosurgery Residency Site Visit
- •August 2019- ACGME withdraws accreditation of the Neurosurgery residency program effective June 30, 2020
  - > Those completing residency in June 2020 will graduate from an accredited neurosurgery program



## Key Responses to Concerns

- 1. Implemented multiple faculty development and feedback sessions with assistance of Dr. Gary Smith (UNM Office of Medical Education Development) and Dr. Dave Stromberg (UNM SOM Feedback Initiative)
- 2. Monitored and addressed duty hours violations and created culture of accurate reporting; ensured confidentiality of evaluations and appropriate supervision
- Increased communication Implemented frequent (at least monthly) meetings between Program Director and residents
- 4. Brought in GME Wellness Director Eileen Barrett to facilitate wellness sessions with faculty and residents
- 5. Implemented frequent monitoring of neurosurgical case volumes for each resident
- 6. Reassured residents they could report concerns to DIO, Dr. Fair.
- 7. Hired Dr. Botros (pediatric neurosurgeon) and Dr. Ricks (spine/critical care neurosurgeon). (Botros- Aug 2018/ Ricks- July 2019)



## Highlights of ACGME Findings in August 2019

- 1. Educational program
  - Lack of structure, lack of stability with recently instituted changes, faculty insufficiently engaged in teaching/feedback, lack of stability in evaluation processes
- 2. Institutional support for PD, chair, faculty
  - Chair hiring, faculty hiring, program director protected time, program director scholarly activity, junior faculty, and faculty development – lack of demonstrated sustainability of changes
- 3. Institutional support for the clinical mission
  - ORs, operative case volumes, APPs primarily new citations (facilities—clinical space; service to education imbalance)
- 4. To a lesser extent, mistreatment of NSG residents
  - The most recent letter describes improvement in this regard (but we still have the citation)



## Neurosurgery Residency Program

#### Immediate Response to accreditation withdraw:

- •Established a critical incident task force to develop an implementation plan for five primary areas:
  - 1. Support of our current Neurosurgeons (ongoing)
  - 2. Replacement of residents with other clinicians (ongoing)
  - 3. Recruitment of Neurosurgical Chief (completed; new hire begins February 2020)
  - 4. Prevention of Reoccurrence
  - 5. Reaccreditation (timeline of 2-3 years)
- 10 residents impacted
  - Financially assist 8 Neurosurgery Residents in new placement transitions
  - ➤ Most residents departing by the end of the calendar year
- Additional resources through the Learning Environment Office and Office of Professional Wellbeing



## Looking Forward

- •Plan is to seek reaccreditation, contingent upon: (2-3 year timeline)
  - New chair
  - Select a new program director
  - Create a new program application with a robust educational and clinical training program
  - Rebuild the didactic structure
  - Build more comprehensive clinical experience

#### Dr. Mike Richards

Mike Richards, MD, MPA
Senior Vice Chancellor for Clinical Affairs,
UNM Health System



### Continuity of Clinical Care

#### **Maintenance of Essential Services**

- ➤ Trauma program and accreditation
- ➤ Stroke Program
- ➤ Emergency Services
  - a) Number of APPs

#### **Affiliated Program Expansion**

- ➤ Second Trauma Service
- ➤ Neuro Hospitalist Program
- ➤ Critical Care

#### **Revised Neurosurgical Model**

- ➤ Resident Model → "Community Model"
- Neurosurgery as consulting service
- ➤ Revised Attending Role → Call
- Advanced Practice Provider (APP) Expansion
  - Role of APPs
  - Number of APPs



## Neurosurgery: Moving Forward

- •Hired a new Chair of the Neurosurgery Department- Dr. Meic Schmidt
  - Dr. Schmidt will bring 2-3 colleagues with him to the department
  - To date, 23 new APPs have been hired or are in the hiring process
- Clinical Partnerships
  - Build new clinical programs
  - Comprehensive clinical neurosurgical access
- Contemporary model of the role of the learners
- •Cutting-edge technology in the new OR suites when the UNMH Tower is completed in 2024



## Neurosurgery

- •We will continue to provide neurosurgical and trauma services to the state
- Patient care has not and will not be impacted
- •We will maintain delivering on our mission to the State
- We will reapply for reaccreditation

#### Thank you!

## QUESTIONS?