HEADING HOME

Focus Area & Programs



PRIORITIZED OUTREACH

ABQ STREETCONNECT

ABQ StreetConnect is an outreach collaborative focused on people experiencing homelessness who have the highest records of utilization of emergency services and care. The aim is to establish ongoing relationships that result in permanent supportive housing for these people, many of whom suffer from severe behavioral health issues.

EMERGENCY HOUSING

ALBUQUERQUE OPPORTUNITY CENTER

Albuquerque Opportunity Center is a services campus that co-locates two programs: An Emergency Housing and Respite Care Program. The AOC Men's Overnight Emergency Housing has 56 beds that provide a safe environment for single adult men. The Respite Care Program has 30 beds on the AOC campus that provide 24-hour care to men recently released from the hospital, who do not have a home. Shared by the two programs on campus are an outdoor garden, computer lab, storage area, showers, laundry facilities, medical examination rooms, a library and a classroom area.

WESTSIDE EMERGENCY HOUSING CENTER

The Westside Emergency Housing Center offers a safe and welcoming environment to men and women experiencing homelessness in Albuquerque. The center is typically open year-round, 24 hours 7 days a week.

FAMILY HOUSING NAVIGATION CENTER

The Family Housing Navigation Center serves families with at least one minor child who are experiencing homelessness. Approximately 75 families can stay for up to 90 days while receiving safe housing in a hotel setting, nutritious meals, educational support, case management, and a path to permanent housing.

GATEWAY EMERGENCY HOUSING

The Gateway Emergency Housing is our newest program and currently serves 35 women experiencing homelessness. At capacity, it will provide 50 beds accompanied by case management and a path to permanent housing.

LEXINGTON HOTEL

The Lexington Hotel for families and individuals is located in Gallup, New Mexico. The hotel is a 26-unit building that provides private rooms, shared common spaces and case management support.

PERMANENT SUPPORTIVE HOUSING AND CASE MANAGEMENT

Heading Home operates several housing and case management programs. Housing programs include Rapid Rehousing, Permanent Supportive Housing, and Displaced Tenants Assistance. Our

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case management services support individuals and families, including those with mental health concerns, to achieve housing self-sufficiency.

Our SSI/SSDI Outreach, Access, and Recovery (SOAR) program provides comprehensive SSI/SSDI application assistance for eligible individuals who are experiencing or at risk of homelessness.



We know that the solution to homelessness is housing. With your support, together we can help save lives and money by housing people experiencing homelessness who are the most likely to die on our streets and are utilizing the most amount of services. We can shut the door on homelessness, making it a thing of the past and making a future of permanent housing and hope.

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