



Beyond The Battlefield<sup>sm</sup>



# ORGANIZATIONAL OVERVIEW, PROGRAM SUMMARY, and THE FUTURE OF THE NMVIC

# Mission Statement

Beyond The Battlefield<sup>sm</sup>

*“To respond to the needs of veterans, with focus on those who are homeless or experiencing a housing crisis, through the provision of quality employment training, housing and supportive services based on a Continuum of Care”*



# Organization

- **Management Staff**
  - Program Director: Elinor Reiners
  - Operations Manager: Fermin Ortega
- **Support Staff**
  - Nutrition Coordinator, Resident Monitors (5), Case Managers (3), Outreach Coordinator, Administrative Assistant, part-time Bookkeeper
- **Volunteer Board (9 members)**
  - President: Elise M. Wheeler, Lt Col, USAF Ret



# What Do we Do?

- We Provide a PROGRAM
  - Services to Single Veterans in a caring environment with structure and discipline to encourage continued success
  - Services are provided with respect, consideration and dignity for the individual Veteran
  - The NMVIC is a transitional program that **assists** homeless veterans, or those at risk of becoming homeless, to integrate back into the community
  - The NMVIC is committed to providing adequate services to make the transition successful
  - We work to help Veterans re-learn to “fish” for themselves & help others in similar situations
  - 70% Success Rate (stable income/housing)
  - Serve approximately 120 per year
  - Average 46 in house (up to 50)



# NMVIC Conditions for Admission

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- 1) Honorably discharged Veteran of any branch of the US Armed Services
- 2) Clean and sober for at least 28 days and submit to a drug screen;
- 3) Create a recovery plan that includes weekly attendance at drug/alcohol outpatient support groups as applicable;
- 4) Lack fixed or permanent housing;
- 5) Medically or mentally stable enough to live safely in a community living setting;
- 6) Willing to follow program goals and requirements;
- 7) Willing to actively search for employment within the first thirty (30) days of residency as applicable;
- 8) Willing to engage in constructive daily activities if on disability;
- 9) Able to transition to independent living in less than (2) years;
- 10) Abide by the NMVIC's alcohol and drug-free environment; and
- 11) Provide proof of insurance, registration, a valid license as applicable

# NMVIC Support/Services

- Case Management
- Food Baskets
  - Weekly for Veterans in-house
  - Monthly for Low-Income Veterans in the Community
- Transportation
  - Daily Shuttle to VA/Appointments in morning
  - Shuttle to Events/Shopping
- Clothing Issue
- Daily Living Skills
  - Budgeting
  - Job Seeking (Interviewing, Job Searches, etc)
  - Grooming
  - Finding Permanent Housing
  - Driver's License/Using Transportation Services
  - Referral Services



- Supportive Service for Veteran Families (**Start Oct. 1, 2013**)
  - Goal is to provide sufficient resources to stabilize housing or end homelessness
  - Serves the entire Household

# Housing

- Location: Value Place (across from NMVIC Office)
- Capacity: 50 Beds (Limited By Funding)
- 2 Residents per Room
- Amenities
  - Bathroom
  - Kitchenette
  - Beds/Furniture
  - Phone
- Environment
  - Alcohol and Drug Free Environment
  - Cleanliness Guidelines
  - Community Volunteerism Required



# Activities

- Community Service
  - Residents are Required To Perform Community Service Based on Their Availability (varies with work/school schedules)
  - Recent Activities
    - NMVIC Activities (Inventory, Area Cleanup, Stand Down)
    - Yard Cleanup (Elderly, Disabled, Churches)
- Luncheons/BBQs
- Isotopes Games
- Balloon Fiesta
- State Fair
- Yard Sales/Car Washes (to Support them earning money)



# Outreach

- **Annual Albuquerque Stand Down**
  - 2012
    - Santa Fe, NM (143)
    - Farmington, NM (82)
    - Gallup (144)
  - 2013, October 17/18 at Noon Day Ministries
- **“Spring Fling” Held in Los Lunas in March 2013 (NMDVS)**
- **Monthly Outreach at NMVIC Facilities**
- **Access to Services throughout the Community for Partnering (some examples)**
  - **Government/State**
    - New Mexico Department of Veteran Services
    - VA
    - NM Department of Work Force Solutions
  - **Similar Veteran Homeless Programs**
    - Henderson House
    - Albuquerque Opportunity Center (AOC)
    - Women Veterans of New Mexico (WVNM)
  - **Services**
    - Goodwill SSVF, DAV, Aging and Long-Term Health Care, NM Legal Aid, KAFB, PMS, etc.



2012 Stand Down-Albuquerque				
DATES	VETERANS		CIVILIANS	TOTAL
	MALE	FEMALE		
DAY 1 (10/18)	286	38	57	381
DAY 2 (10/19)	48	4	469	521
<b>TOTAL</b>	<b>334</b>	<b>42</b>	<b>526</b>	<b>902</b>
<b>TOTAL VETERANS</b>	<b>376</b>			

Revised: November 14, 2012  
 Source: NM Department of Workforce Solutions

# NMVIC Future Plans

- Expand our Residents Served
  - Currently Up to 50 Residents
  - Plan to expand to up to 200
- Obtain our own facilities – Dual Campus
  - Homeless Veterans and Families
  - Low Income Veterans
- Expand the Type of Residents Served
  - Homeless Veterans & Families
  - Low Income Veterans & Families



# NMVIC Future Plans

## Clientele

- Demographic Transitional Facilities
  - Single Male and Female
  - Families – At least one parent must be Veteran
    - Single parents and Children
    - Couples and children
    - Child care off Campus
- Veterans Projected to Serve Annually
  - 1-3 years -- 200
  - 5-10 years – 200+



# NMVIC Future Plans Services on Campus

- Academic Classes
  - Have classrooms and temp offices where more can be done on campus
  - Study/Tutoring Areas
- Food program
  - Continue the food program, have it in a separate area
  - Cafeteria
  - Common Area for Residents to cook
- Life skill Classes -
  - Budgeting, computers, etc
  - Cooking
  - Hygiene
- Grooming
- Transportation

