

Information Technology Oversight & Management

Jessica Hitzman, Legislative Finance Committee

Presentation to the Science, Technology and Telecommunications Committee

October 27, 2022

Information Technology Council (ITC): a history of IT oversight

- The ITC was established by the DoIT Act as an independent oversight body for the state's IT strategic planning and investments.
- The purpose of the ITC was to review and approve:
 - 1. the development and implementation of the state IT strategic plan;
 - 2. critical IT initiatives for the state;
 - 3. identification of IT needs of state agencies;
 - 4. strategies for identifying IT projects that affect multiple agencies;
 - 5. the state IT architecture and state IT strategic plan for updates and compliance by executive agencies;
 - 6. proposed rules by the DoIT secretary; and
 - guidelines for mediation of disputes between and executive agency and the secretary as chief information officer.
- Required to convene quarterly, but stopped functioning as intended in 2011, and stopped meeting altogether in 2014.
- State legislation terminated the ITC in 2017 What did we lose?



Current Status:

Previous LFC program evaluations have cited issues in IT oversight and accountability including lack of processes for ensuring projects meet budget and timeliness recommending the need for a new IT advisory board.

- The Project Certification Committee (PCC)
 - Originally a subcommittee of ITC, the PCC certifies funding in approved phases for vetted IT projects
- The Technical Architecture Review Committee (TARC)
 - Reviews the technical aspects of proposed IT projects and verifies compliance with the State Information Architecture
- The Science, Technology, and Telecommunications Committee (STTC)
 - Considers a wide variety of topical IT interests throughout the interim
- The Information Technology Rate Committee
 - Meets annually to review and approve enterprise service rates for following year
- The House Appropriations and Finance Committee's IT Subcommittee
 - Meets briefly during the legislative session to consider LFC/Exec IT funding recommendations
- The Legislative Finance Committee
 - Conducts IT program evaluations and updates IT project report cards quarterly
- The statutory oversight role afforded the State CIO via the Compliance and Project Management program
 - Provides oversight for implementation of ongoing IT projects

None of these entities are responsible for the stated statutory purposes of the ITC, namely to be an independent oversight body tasked with considering strategic IT goals for the state as a whole.



Options:

Revive & Reform:

- Revive the ITC or similar entity
- Reform and simplify ITC membership
 - Add representation from Judicial, Legislature, Local Govt., etc.
- Clarify duties in statute
- Ensure clear reporting & accountability to/between stakeholders

Re-task:

- DoIT to take over more ITC functions
- DoIT Secretary to act as State CIO
- Expand & modernize the enterprise project management office
- Consolidate IT plans and functions among agencies
- Develop new service rates, like cloud

Goal: To establish an oversight entity with the ability to approve recommendations and ensure compliance with other IT best practices, such as project management.



Other Strategies:

- Legislative IT subcommittees
 - Broadband & Cyber
 - Computer systems enhancement (C2)
- LFC reporting & oversight
 - Involved in Project Certification Committee
 - Quarterly IT project report cards
 - New IT Notes/Project spotlights
 - Other IT committees
 - STTC oversight
 - Revive top 10 projects list
 - Looking at IT best practices
 - Identifying strategic investments/projects

