

New Mexico Rural Water Association

A wooden windmill water tower stands in a dry, grassy field under a clear blue sky. The tower has a rusty metal tank at its base and a windmill with many blades on top. The background shows a flat landscape with some distant hills and utility poles.

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Mission Statement

Providing the highest quality training and technical assistance to rural water and wastewater utilities throughout New Mexico, and representing the legislative and regulatory interests of our members

The background of the slide is a solid blue color. In the lower half, there are several decorative elements consisting of concentric circles, resembling ripples in water, rendered in a lighter shade of blue. These ripples are scattered across the bottom, with some overlapping.

Membership

- NMRWA is the professional organization serving water and wastewater systems under 50,000 population in New Mexico
- Our membership includes over 485 community and private utilities providing water to over 700,000 customers
- Over 100 industry firms belong to the Association and assist in our mission

Governance

- NMRWA is governed by 24 directors elected from the system membership
- Our Executive Committee oversees business operations and includes a director serving on the National Rural Water Association Board of Directors
- NRWA has over 28,000 member utilities nationwide

Water & Wastewater Circuit Riders



- Circuit Riders provide onsite training and assistance to system personnel in the field
- Staff members have over 100 years of combined experience as certified operators
- NMRWA made 1,875 onsite contacts with systems last year

Emergency Compliance Assistance for Communities



- Rapid response to water outages and leaks
- 24-hour response for contamination emergencies
- Expert assistance in line flushing, shock disinfection, and regulatory compliance

Operator Certification Training



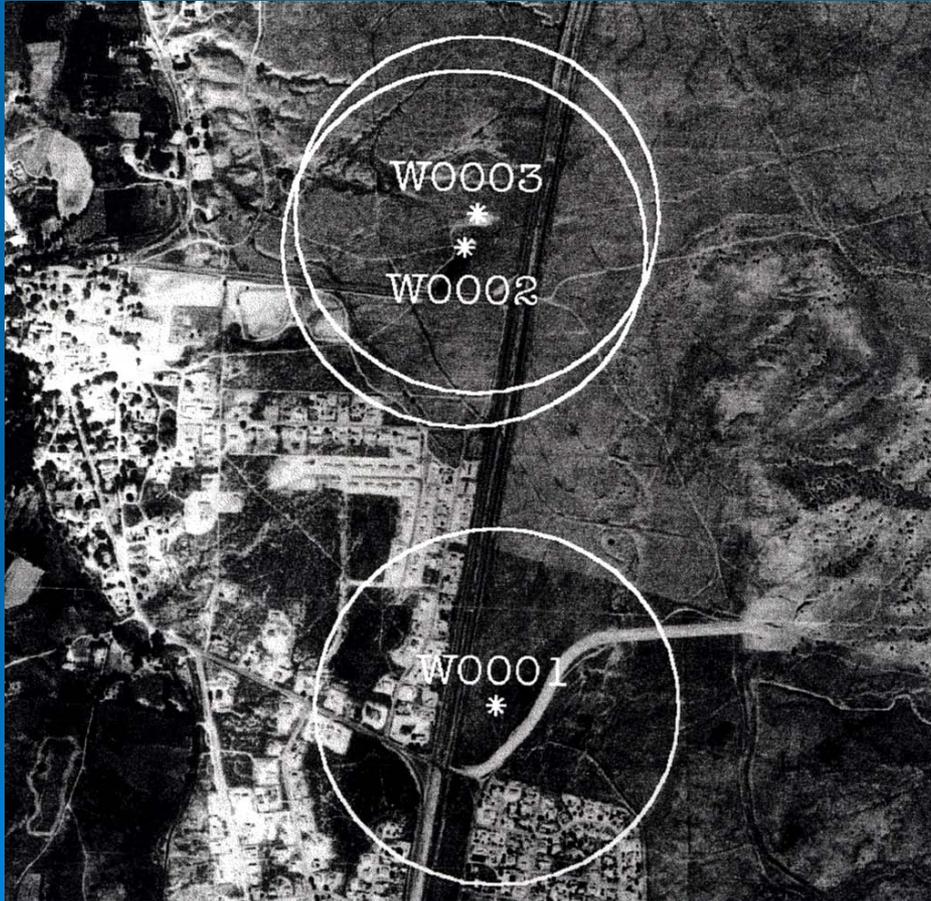
- Training sessions held throughout the state
- Quality instruction by subject matter experts
- NMRWA trained 972 operators last year around the state
- NMRWA opened a training facility in Albuquerque in 2011

Innovative Training Methods



- Hands-on training with latest equipment
- Onsite training solves real life problems
- Study groups focus on exam preparation
- Annual Conferences promote professionalism
- Utility Management Certification

Source Water Protection



- Technical assistance to community systems in developing a plan
- Prevention and management of contamination
- Educational programs and facilitation for community meetings

Board Member Training



- Legal and regulatory compliance training
- Leadership development
- Project management
- Public relations
- Liaison services with state agencies

Strategic Planning and Facilitation



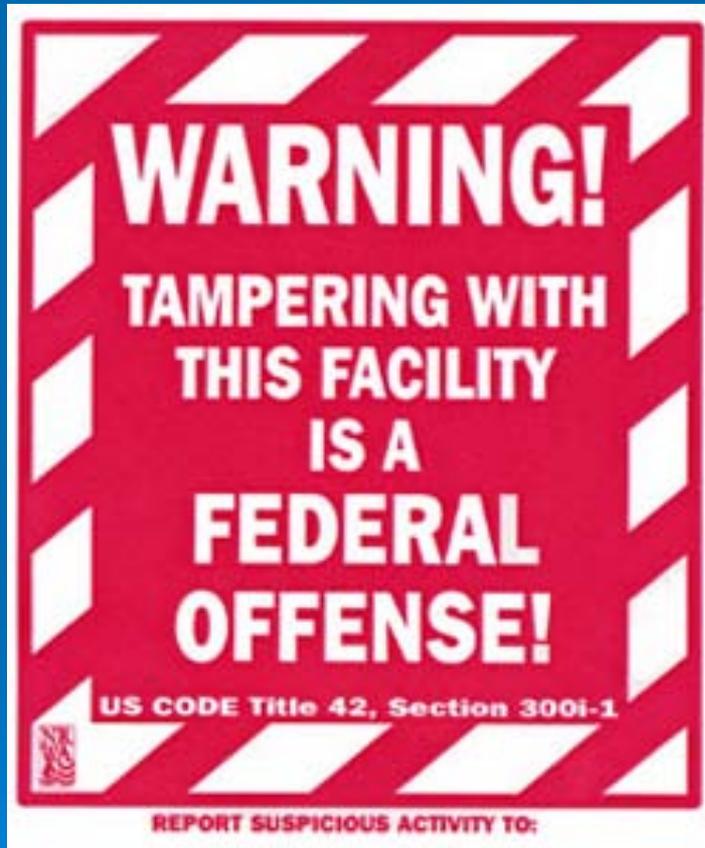
- Professional planning support for system decision makers
- Facilitated action-oriented meetings
- Assistance from the drawing board to project completion

Public Education and Outreach



- Water fairs
- Classroom presentations
- Utility newsletters and brochures
- Demonstration projects

Water and Wastewater System Security



- NM WARN
- Vulnerability assessments
- Emergency response planning
- Facility security improvements
- Training of personnel
- Coordination with Emergency Managers

Tribal Water & Wastewater System Capacity Development



- Training & Technical Assistance
- Utility Department & Utility Board Development
- Source Water Protection Planning & Implementation

Promotion of New Technologies



- MIOX Rural Water Program – Rio Zuni
- EIP Wastewater Treatment Container Pilot Project – Zia Pueblo
- GIS mapping and database development
- Asset Management
- Water Use Accounting

Legislative & Regulatory Representation



- Advocacy for small systems at state and federal levels
- Support for funding programs for infrastructure projects
- Input on regulation promulgation and implementation