

**New Mexico Crisis and Access Line**  
**Community Outreach, Engagement & Support**  
**July 2014 – Present, & Forward**

In February 2013, the State of New Mexico went live, with the state-wide New Mexico Crisis and Access Line (NMCAL), to provide immediate crisis assessment, intervention, and facilitating access to mental health services and resources, by professional counselors.

NMCAL is available 24 hours a day, 7 days a week, 365 days a year, for all New Mexicans, including immediate language interpretation in +100 languages, at no cost. 1-855-NMCRISIS or 1-855-622-7474; [www.nmcrisisline.com](http://www.nmcrisisline.com)

NMCAL's ever-growing efforts to create and increase awareness, utilizes a communities interaction approach, one where children, youth, families, adults, and our elders interact and intersect. Often, our communities interact with each other, in many social systems and domains, such as Education; Faith-Based; Advocacy-Based; Media/Marketing; Resources & Referrals, Governmental Entities, First Responders, and Court/Judicial/Detention Systems. Our Community Outreach, Engage, and Support (COES) model is one way NMCAL interacts with the communities of New Mexico.

NMCAL's goals are to continue to increase community awareness and utilization of the NMCAL line, and create working relationships amongst our partners.

Below is a summary of our activities from July 2014 to the Present.

### Education & Career Development

Head2Toe Conference: School Teachers & Nurses – Albuquerque

Las Cruces Public Schools: Head Start Homeless Coalition – Las Cruces

Dona Anna County Community College: Social Work CEU Courses – Chaparral

Santa Clara Pueblo: Tour & Talk – Albuquerque

Youth Jam: Youth Health, Wellness, and Safety Event – Albuquerque

### Faith-Based

International Fellowship of Chaplains: Disaster & Crisis – Bernalillo

7<sup>th</sup> Day Adventist: Veterans Clothing – Santa Fe

7<sup>th</sup> Day Adventist: Cooking for the Homeless – Santa Fe

### Advocacy-Based

Inter-Faith Community Shelter, Homeless: Shelter, Food, Clothing, & Other – Santa Fe

NM Psychological Association: Annual Conference – Albuquerque

Children's Law Institute: CLI Conference – Albuquerque

New Mexico Suicide Prevention Coalition: General Mtgs. – Albuquerque

Mental Health First Aid (MHFA) – Adult & Youth Training – Santa Clara Pueblo, San Idelfonso Pueblo

New Mexico State Fair: Celebration of Age – Albuquerque

Recovery Santa Fe Day: Celebration of Recovery – Santa Fe

American Federation for Suicide Prevention: Out of Darkness Walk – Albuquerque

### **Media/Marketing**

Wallet Cards, Magnets, Professional & Public Brochures, Posters: Mailing Distribution

KOB TV Morning Show: Suicide Prevention Interview – Albuquerque

Taos News Paper: Clinician Call Center Interview – Taos

NM Public Radio Stations: Materials – Raton, Chama, Hurley

### **Resources & Referrals**

Mental Health First Aid Directory Listing

Grant County Resource Directory Listing

CYFD: Adolescent Co-Occurring Treatment Manual Listing

Agency and Long-Term Services Dept.: Resource Mapping Project, Gen. Mtgs. – Santa Fe

Behavioral Health Service Dept.: Network of Care Presentations – Santa Fe

Santa Fe County Crisis Directory Listing

## Governmental Entities (Federal, State, County, City, Pueblo)

Northeast Health Councils & Community Gathering: Training – Counties of Santa Fe, Rio Arriba, Taos, San Miguel, Guadalupe, Mora, Los Alamos, Harding, Colfax; Santa Clara Pueblo, San Idelfonso Pueblo

CYFD Communities of Care Conference – Los Alamos, Catron County, Silver City, Las Cruces, Alamogordo, Albuquerque, Santa Fe, San Felipe Pueblo

Aging and Long-Term Services Dept.: Conference on Aging – Albuquerque

Rio Arriba County: Health Fair – Espanola

Rio Arriba County Behavioral Health Task Force: Meetings – Espanola

Albuquerque Mental Health Task Force: Meetings/Presentation – Albuquerque

Greater Albuquerque Community Solutions Dialogues on Mental Health: Meetings – Albuquerque

Indian Child Welfare Regional Conference – Isleta Pueblo

NM Dept. of Veterans Affairs: Conference Presentation – Albuquerque

NM Social Work Examiners Board: Presentation – New Mexico

Indian Affairs Department: Health Fair – Bernalillo County

Torrance County Health Council: Meetings – Torrance County

## First Responders (Sheriff, Police, Fire, EMT)

Torrance County 911 Dispatch: Presentation – Torrance County

Albuquerque Police Dept. CIT & COAST: Tour & Talk – Albuquerque

Santa Fe Police Dept.: NAMI Training – Santa Fe

Santa Fe Police Dept. & NM State Police: Mobile Crisis Team, General Mtg., – Santa Fe  
Santa Fe County, Regional Emergency Communications Center: NAMI Training – SantaFe  
Rio Arriba County, Police and Sheriff Depts.: Mental Health First Aid – Espanola

**Courts, Judicial, and Detention Systems**

Rio Arriba County Detention Facilities: Mental Health First Aid – Espanola

