



Reforming Healthcare: The IT Landscape in New Mexico

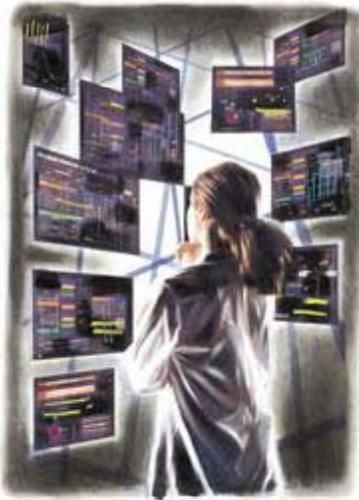
Bob Mayer
Deputy Secretary
Department of Information Technology
August 3, 2010

A simple notion ...



Healthy people ...

A complex solution ...



HITECH (ARRA) ...



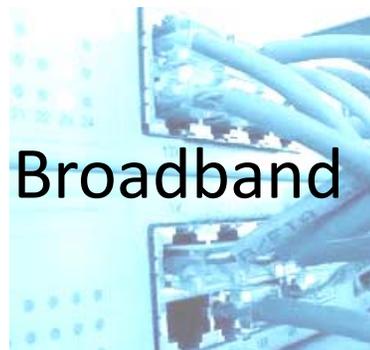
Electronic
prescribing



Electronic
medical
records



Health
information
technology



Broadband



Health
Information
Exchange

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Incentive
payments

Use technology to improve outcomes

HITECH (ARRA) ...



- Use technology to improve outcomes
 - Expand use of electronic medical records
 - Expand sharing of medical records
 - Transmit summary care record
 - Automate lab reporting
 - Computerized ordering
 - Electronic results delivery
 - Use electronic prescribing
 - Encourage research in medical technology
 - Develop skilled workforce to support technology
 - Expand access to broadband services

HITECH (ARRA) ...

New Mexico



- Health Information Exchange (HIE)
 - \$7 million
- HIT Regional Extension Center (HITREC)
 - \$6 million
- Incentive payments (based on “meaningful use”)
 - \$63,000/provider from Medicaid over 5 years
 - \$44,000/provider from Medicare over 5 years
- Workforce Development ?
- Broadband
 - Mapping (\$2 million)
 - Awaiting response (~ \$40 million)

HITECH (ARRA) ...

New Mexico / IT implications



- Health Information Exchange
 - Operational at LCF Research
 - 1.3 million individuals
- HIT Regional Extension Center
 - Initiated by LCF Research, PCA, NMMRA
 - Goal is 1,035 providers using EHR's in two years
 - Assist in achieving “meaningful use”
- Public Health reporting
- Immunization record sharing
- Incentive payments
 - Medicaid to develop process to determine “meaningful use”
 - Medicaid must issue payments to qualifying providers
 - Medicaid must track and audit payments
 - Providers must meet guidelines
 - Providers cannot be paid twice
 - Providers cannot collect from more than one state
- Broadband
 - FCC announced new funding (\$400 m) for healthcare connectivity
- Workforce lacking

PPACA (Healthcare reform) ...



Transparency

Accountable
care
organizations



Eligibility
and
coverage



Standard
benefit
packages



Insurance
exchanges

Expand access and improve quality

PPACA (Healthcare reform) ...

- Expand access and improve quality
 - Expand Medicaid
 - Offer standard benefits across plans
 - Provide an insurance marketplace
 - Publish cost and outcome information
 - Pilot alternate delivery and management options



PPACA (Healthcare reform) ...

New Mexico

- Insurance Exchange
- Expand Medicaid
 - Streamline eligibility
 - Reduce fraud and waste
- Pilot projects
 - Accountable care organizations
 - Community-based care
 - Medical home
- Transparency

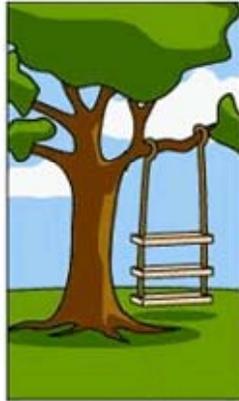


PPACA (Healthcare reform) ... New Mexico / IT implications



- Insurance Exchange
 - Online marketplace
 - Accommodate frequent shifts in eligibility
 - Must allow enrollment in Medicaid
- Expand Medicaid
 - Eligibility streamlined by use of other data (IRS, SSA, DOL)
 - Multiple channels for enrollment
 - Monitor payments for fraud and abuse
- Pilot projects
 - Rely on wide sharing of medical information
- Transparency
 - Publish statistics on cost and outcomes

What we don't want to do ...



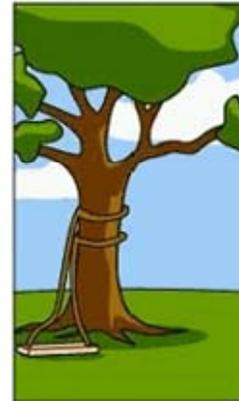
How the customer explained it



How the project leader understood it



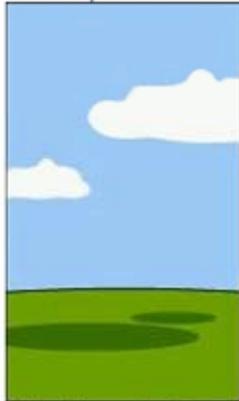
How the engineer designed it



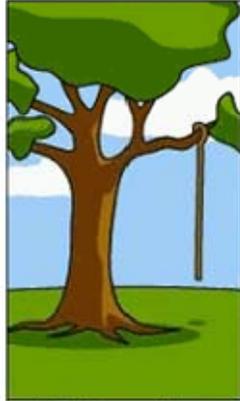
How the programmer wrote it



How the sales executive described it



How the project was documented



What operations installed



How the customer was billed



How the helpdesk supported it



What the customer really needed

What we want to do ...

- Coordinate
 - State HIT Coordinator
 - ONC working on duties
 - Interface with ONC, CMS, HIE, State Medicaid
 - State Medicaid IT plan
 - HIE Strategic and Operational Plan (update)
- Collaborate
 - Ensure all wheels turning in same direction
 - Look for opportunities across state boundaries
- Communicate

