

Blue Cross Blue Shield of NM Centennial Care Behavioral Health Care Presentation

Legislative Health and Human Services
Committee

July 15, 2015



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of New Mexico

BCBSNM Behavioral Health

- ▶ Total Enrollment 125,905
- ▶ Overall number of members with identified Behavioral Health diagnosis 13,565
- ▶ 522 BCBSNM members impacted by the transition



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Efforts to build the network

- ▶ Multidisciplinary planning
- ▶ Engaging the community (local politicians, etc.)
- ▶ Engaging FQHCs
- ▶ Benefits of using FQHCs



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Process for Transitioning Members

- ▶ Identification
- ▶ Stratification
- ▶ Coordination (ie., identifying new providers, scheduling appointments, etc.)



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Questions



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#	Legislative Request*	Response			Notes
1	As of July 1, 2015, the number of unduplicated members statewide and by county (broken out by adults and children under 19) served by your organization				
		Adults	Children	Total	
	Statewide	77,281	48,624	125,905	County detail attached
2	Of those members tallied in #1, the number of unduplicated members for whom you have received a claim for one or more behavioral health services rendered in 2015;			13,565	Members served and penetration rate understated due to claims lag associated with the amount of time required by providers to submit claim following delivery of service.
3	Of those members tallied in #1, the number classified as adults with serious mental illness (SMI) and the number classified as children with serious emotional disturbance (SED)				
	Adults with SMI			10,538	
	Children with SED			2,753	
4	Of those members with SMI or SED, the number of unduplicated members in each of these categories for whom you have received six or more claims for behavioral health services rendered in the first six months of 2015, both statewide and by				Members served and penetration rate understated due to multiple services/days on one claim, 6 month period, and claims lag
	Adults with SMI			3,720	
	Children with SED			1,076	
5	The number of former Medicaid recipients (non-expansion recipients) with a prior history of utilization of behavioral health services who are now your members, and of those, the number of unduplicated members for whom you have received a claim for one or more behavioral health services rendered in the first six months of 2015	Data not available			Several factors create difficulties in supplying the requested data, including identification of former Medicaid recipients, MCO availability of Optum data prior to 1/1/14, and member changes in MCOs. MCOs will be happy to work with the Committee to refine the data elements to improve feasibility and support the purpose of the request
6	The number of new members who are eligible for traditional Medicaid (non-expansion who are new enrollees since January 1, 2014) that are now served by your managed care organization	Data not available			MCO eligibility data does not include historical eligibility indicators.
7	The number of new members who are eligible for expanded Medicaid that are now served by your managed care			24,376	
8	The number of non-expansion members for whom you have received six or more claims for behavioral health services rendered between January 1, 2014 and July 1, 2015			5,335	Members served and penetration rate understated due to multiple services/days on one claim, 6 month period, and claims lag
9	The number of Medicaid expansion members for whom you have received six or more claims for behavioral health services rendered between January 1, 2014 and July 1, 2015			4,404	Members served and penetration rate understated due to multiple services/days on one claim, 6 month period, and claims lag
10	An explanation of the procedure by which your organization receives information from core service agencies designating your members as SMI or SED				With implementation of Centennial Care, the criteria for Report 45 for SMI and SED is used to identify these members.
11	By category, the number of members designated as SMI or SED that your organization has been unable to find			171	
12	By category, the number of members designated as SMI or SED that your organization has determined to be homeless	Data not available			MCOs do not have reportable fields for homeless members. MCOs can supply descriptions of care coordination and other activities designed to support the needs of homeless members.
13	Of those members tallied in #1, the number who have a substance use disorder (SUD) diagnosis				
		Adults	Children	Total	
	Statewide	719	28	747	County detail attached
14	Of those members tallied in #1, the number who have a behavioral health diagnosis accompanied by a co-occurring SUD diagnosis				
		Adults	Children	Total	
	Statewide	719	28	747	County detail attached
15	Of those members who are classified as having SMI, the number having a co-occurring SUD diagnosis			445	
16	Of those members who are classified as having SED, the number having a co-occurring SUD diagnosis		28		
17	Of those members tallied in #13, the number of unduplicated members for whom you have received a claim for one or more SUD services rendered in 2015				Substance use service defined as primary diagnosis of substance abuse with services from a behavioral health provider type. Services in medical settings are excluded, such as ER and medical detox.
		Adults	Children	Total	
	Statewide	719	28	747	County detail attached
18	For members tallied in #14, #15 and #16, the number of unduplicated members in each of these categories for whom you have received six or more claims for SUD	Adults	Children	Total	Substance use service defined as primary diagnosis of substance abuse with services from a behavioral health provider type. Services in medical settings are excluded, such as ER and medical detox.
	Statewide	106	9	115	County detail attached

*Per letter dated June 25, 2015