

## New Mexico CHW/CHR Scope of Practice: Roles and Related Tasks

The **Scope of Practice** represents the full range of what CHWs can do

- Recognizes that CHWs may perform *all or some* of these roles depending on their job
- Reflects the input of NM CHWs , employers, & the results of NM & national CHW workforce studies

<b>ROLE</b>	<p><b>Community Outreach</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Find and recruit individuals &amp; families</li> <li><input type="checkbox"/> Utilize community health outreach methods and strategies</li> <li><input type="checkbox"/> Conduct home visits</li> <li><input type="checkbox"/> Promote health literacy</li> <li><input type="checkbox"/> Perform advocacy activities</li> <li><input type="checkbox"/> Conduct community organizing activities</li> </ul>
<b>ROLE</b>	<p><b>Community &amp; Cultural Liasion</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Practice cultural sensitivity &amp; cultural competence</li> <li><input type="checkbox"/> Provide culturally and linguistically –appropriate services</li> <li><input type="checkbox"/> Translate &amp; interpret</li> <li><input type="checkbox"/> Perform advocacy activities</li> </ul>
<b>ROLE</b>	<p><b>System Navigation, Care Coordination, &amp; Case Management</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Connect with clients and families</li> <li><input type="checkbox"/> Identify individual strengths and needs</li> <li><input type="checkbox"/> Address basic needs (food, shelter, safety)</li> <li><input type="checkbox"/> Promote understanding of health information</li> <li><input type="checkbox"/> Promote understanding of educational health materials</li> <li><input type="checkbox"/> Set goals and provide action planning</li> <li><input type="checkbox"/> Navigate health &amp; social service systems</li> <li><input type="checkbox"/> Facilitate enrollment in health programs &amp; Services</li> <li><input type="checkbox"/> Translate and interpret</li> <li><input type="checkbox"/> Coach on problem solving</li> <li><input type="checkbox"/> Provide moral support</li> <li><input type="checkbox"/> Coordinate referrals, care, &amp; follow-up</li> <li><input type="checkbox"/> Provide feedback to medical providers</li> <li><input type="checkbox"/> Promote follow-up/ maintenance of treatment</li> <li><input type="checkbox"/> Record and document information</li> </ul>
<b>ROLE</b>	<p><b>Home Based Support</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Connect with clients and families</li> <li><input type="checkbox"/> Conduct home visits and environmental assessments</li> <li><input type="checkbox"/> Promote understanding of health information</li> <li><input type="checkbox"/> Promote understanding of educational health materials</li> <li><input type="checkbox"/> Promote self-sufficiency</li> <li><input type="checkbox"/> Provide moral support</li> <li><input type="checkbox"/> Teach families how to self-advocate</li> </ul>
<b>ROLE</b>	<p><b>Health Promotion &amp; Health Coaching</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Translate and interpret</li> <li><input type="checkbox"/> Teach health promotion and prevention</li> <li><input type="checkbox"/> Coach on problem solving , self-care, &amp; self management</li> <li><input type="checkbox"/> Support &amp; model behavior change</li> <li><input type="checkbox"/> Promote understanding of health information</li> <li><input type="checkbox"/> Promote understanding of educational health materials</li> <li><input type="checkbox"/> Apply adult learning principles</li> <li><input type="checkbox"/> Utilize harm reduction principles</li> <li><input type="checkbox"/> Promote follow-up/ maintenance of treatment</li> <li><input type="checkbox"/> Lead educational &amp; support groups</li> <li><input type="checkbox"/> Record and document information</li> </ul>
<b>ROLE</b>	<p><b>Community Assessment &amp; Mobilization</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Identify community strengths and needs</li> <li><input type="checkbox"/> Utilize community-based research tools &amp; methods</li> <li><input type="checkbox"/> Communicate &amp; represent needs of community to partners &amp; organizations</li> <li><input type="checkbox"/> Develop &amp; implement community action plans</li> <li><input type="checkbox"/> Conduct interviews</li> <li><input type="checkbox"/> Enter data and conduct web searches</li> <li><input type="checkbox"/> Record and document information</li> <li><input type="checkbox"/> Conduct community organizing</li> <li><input type="checkbox"/> Perform advocacy activities</li> </ul>
<b>ROLE</b>	<p><b>Clinical Support</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Conduct health screenings</li> <li><input type="checkbox"/> Measure and respond to vital signs</li> <li><input type="checkbox"/> Promote follow-up/ maintenance of treatment</li> <li><input type="checkbox"/> Arrange/provide transportation/ambulance as appropriate</li> <li><input type="checkbox"/> Conduct home visits</li> <li><input type="checkbox"/> Translate and interpret</li> <li><input type="checkbox"/> Link to available health services &amp; low/no cost support programs</li> <li><input type="checkbox"/> Document &amp; record information</li> </ul>