

HOUSE JOINT MEMORIAL 25

50TH LEGISLATURE - STATE OF NEW MEXICO - SECOND SESSION, 2012

INTRODUCED BY

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A JOINT MEMORIAL

REQUESTING THE DEPARTMENT OF FINANCE AND ADMINISTRATION AND THE DEPARTMENT OF PUBLIC SAFETY TO COOPERATE IN A STUDY OF THE FEASIBILITY OF COMBINING THE ESPANOLA E911 CENTER AND THE STATE POLICE 911 FUNCTION.

WHEREAS, the public service answering point receives all 911 calls and pages medics and fire and law enforcement personnel; and

WHEREAS, public service answering point staff are certified emergency medical care providers and provide life-saving services for all areas; and

WHEREAS, public service answering points have stricter mandates in handling calls for service, with better dispatch performance and professionalism in answering calls, because more staff are on hand; and

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1 WHEREAS, larger centers typically have access to more
2 resources and are, therefore, more efficient, and better
3 service constitutes faster and fewer call transfers; and

4 WHEREAS, mutual aid responses would be faster and more
5 efficient, as they would avoid having to select the correct
6 radio frequency for emergency assistance and making additional
7 calls to page emergency responders; and

8 WHEREAS, the public service answering points, under the
9 department of finance and administration, provide the state
10 police with equipment; and

11 WHEREAS, consolidation might save money and optimize money
12 spent by consolidating multiple centers doing like functions;
13 and

14 WHEREAS, within the communities in New Mexico, an
15 excellent relationship exists between the public service
16 answering points and the state police dispatch centers; and

17 WHEREAS, better service to the community would result from
18 housing the two dispatch agencies in the same location, and
19 much better communication involving information received and
20 relayed to officers and the public could be attained;

21 NOW, THEREFORE, BE IT RESOLVED BY THE LEGISLATURE OF THE
22 STATE OF NEW MEXICO that the department of finance and
23 administration and the New Mexico state police division of the
24 department of public safety be requested to cooperate in a
25 study of the feasibility of consolidating public service

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1 answering points and state police dispatch centers, especially
2 in Espanola; and

3 BE IT FURTHER RESOLVED that the agencies report their
4 findings to the appropriate interim committee appointed by the
5 New Mexico legislative council by December 1, 2012; and

6 BE IT FURTHER RESOLVED that copies of this memorial be
7 transmitted to the secretaries of finance and administration
8 and public safety and the co-chairs of the New Mexico
9 legislative council.