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## FISCAL IMPACT REPORT

ORIGINAL DATE 1/29/19

SPONSOR Campos LAST UPDATED \_\_\_\_\_ HB \_\_\_\_\_

SHORT TITLE Performance Excellence Program SB 256

ANALYST Klunt

### APPROPRIATION (dollars in thousands)

Appropriation		Recurring or Nonrecurring	Fund Affected
FY19	FY20		
	\$250.0	Recurring	General Fund

(Parenthesis ( ) Indicate Expenditure Decreases)

### SOURCES OF INFORMATION

LFC Files

#### Responses Received From

Workforce Solutions Department (WSD)

### SUMMARY

Senate Bill 256 appropriates \$250 thousand from the general fund to the Workforce Solutions Department (WSD) to to expand performance excellent leadership training to New Mexico’s workforce through assessment services and quality systems training and customer service training for businesses and public entities.

### FISCAL IMPLICATIONS

The appropriation of \$250 thousand contained in this bill is a recurring expense to the general fund. Any unexpended or unencumbered balance remaining at the end of FY20 shall revert to the general fund.

### SIGNIFICANT ISSUES

WSD reported the agency currently supports and performs the activities provided for in this bill through the training division of the department. Services are delivered through a dedicated Business Services Trainer whose sole function is to promote service excellence, employee performance and retention, and overall self-sufficiency for employers. Trainings are customized for individual businesses and current offerings include topics such as customer service, soft skills for employee success, developing business procedures and human resource development. Funding for these activities is paid with a portion of federal grant funds and is limited to one trainer for the entire state.

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